

Member Claim Form For Out of Network Services

Important: This form is intended for use by subscribers and covered dependents who receive services from providers outside of the Envolve Vision provider network. <u>Please do not use this form to report services furnished by an in-network provider.</u>

No claim form is necessary for in-network services because the provider will submit the claim for you.

Instructions:

- 1. Enter the requested information in the Patient Information and Subscriber Information sections.
- 2. Enter the name, address, and telephone number of the provider of service.
- 3. Print the form.

PATIENT INFORMATION

- 4. Sign and date the claim form
- 5. Attach a "Super Bill" or other itemized receipt which shows a breakdown of services and/or materials you received and mail to:

Envolve Vision, Inc. P.O.Box 7548 Rocky Mount, NC 27804

If you have any questions concerning completion of this form, please call (800) 368-4790 or email <u>Visioncorrespondence@EnvolveHealth.com</u>

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PATIENT'S NAME (LAST, FIRST, MI)				PATIENT'S MEMBER ID NUMBER		
PATIENT'S RELATIONSHIP TO SUBSCRIBER / EMPLOYEE:				PATIENT'S DATE OF BIRTH		
SELF	SPOUSE	DEPENDENT				
SUBSCR	IBER / EMPL	OYEE INFORMAT	ION			
SUBSCRIBER / EMPLOYEE NAME (LAST, FIRST, MI)				SUBSCRIBER / EMPLOYEE DATE OF BIRTH		
SUBSCRIBER / EMPLOYEE ADDRESS: If this is a new address, please check here						
HOUSE / APARTMEN	T NUMBER			SREET NAME		
CITY		STATE		•	ZIP CODE	
PROVID	ER INFORMA	ATION				
				IDER'S ADDRESS (Address, City, State and Zip)		
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		IES COMPLETING		•	epresent tnat	i nave reviewed
the fraud warning notice on the reverse side of this form.						
EMPLOYEE'S SIGNATURE				DATE:		

I believe my claim should be paid at in-network rates for the following reason:

There is no in-network provider within the estabilished standard for driving distance (1 in 15 miles urban or 1 in 45 miles suburban/rural from member's home). Appointment with an in-network provider was not available within 2 weeks.

To expedite your claim:

- Please note that it is important that the documentation you attach identify the service(s) that were provided; therefore we are unable to accept copies of cancelled checks or "Balance Due" receipts.
- Please complete claim form in full.
- Don't forget to sign the claim form!

FRAUD NOTICE: For the states of AL, AZ, AR, CA, CO, DE, DC, FL, GA, IN, KS, KY, LA, MD, ME, NC, NE, NJ, NM, OK, OR, PA, RI, TN, TX, VA, VT, WA and WV, please refer to the following fraud notices:

Alabama: Any person who knowingly presents a false or fraudulent claim for payment of loss or benefit or who knowingly presents false information in an application for insurance is guilty of a crime and may be subject to restitution, fines or confinement in prison, or any combination thereof.

Arizona: For your protection, Arizona law requires the following statement to appear on this form: Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.

Arkansas, Louisiana, Rhode Island, West Virginia: Any person who knowingly presents a false or fraudulent claim for payment of loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

California: For your protection, California law requires the following to appear on this form: Any person who knowingly presents false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

Colorado: It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the Department of Regulatory Agencies.

Delaware: Any person who knowingly, and with intent to injure, defraud or deceive any insurer, files a statement of claim containing any false, incomplete or misleading information is guilty of a felony.

District of Columbia: WARNING: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

Florida: Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

Georgia, Oregon, Vermont: Any person who with intent to defraud or knowing that he/she is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement may be guilty of insurance fraud.

Indiana: A person who knowingly and with intent to defraud an insurer files a statement of claim containing any false, incomplete, or misleading information commits a felony.

Kansas: Any person who with intent to defraud or knowing that he or she is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement may be guilty of insurance fraud as determined by a court of law.

Kentucky: Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

Maryland: Any person who knowingly and willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly and willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Maine, Tennessee, Washington: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines or a denial of insurance benefits.

Nebraska: Any person who, with intent to defraud or knowing that he or she is facilitating a fraud against an insurer, submits an application or files a claim containing a materially false or deceptive statement is guilty of insurance fraud.

New Jersey: Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

New Mexico: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to civil fines and criminal penalties.

North Carolina: Any person with the intent to injure, defraud, or deceive an insurer or insurance claimant is guilty of a crime (Class H felony) which may subject the person to criminal and civil penalties.

Oklahoma: WARNING: Any person who knowingly, and with intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

Pennsylvania: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

Texas: Any person who knowingly presents a false or fraudulent claim for payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

Virginia: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company.