

CLAIM ATTACHMENTS FOR WEB OR EDI CLAIM

Instructions:

Claims (initial filings, resubmissions and/or appeals) may require additional information that must accompany the claim to be considered a clean claim. This fax cover sheet may be used to submit claim attachments for claims submitted via the Envolve Vision website (<u>https://visionbenefits.envolvehealth.com/logon.aspx</u>) or Change Healthcare Payer ID 56190.

Example attachments include: (1) a primary Explanation of Benefit/Payment when filing for Coordination of Benefits, (2) a description for 92499, V2599 or other unlisted procedure, (3) an invoice for consideration of wastage for botox injections, (4) copies of previous and current prescriptions for significant changes in vision when requesting replacement eyewear, (5) office notes/medical records signed by the rendering Provider for changes in diagnosis, procedure codes or rendering Provider, (6) or an invoice and prescription when billing for non-standard eyewear and/or additional lens features.

Date of Request:
To: Envolve Vision Claims Department
Fax Number: <u>(866) 897-7199</u>
Pages:
Provider:NPI:
Date of Service:
Member Name:
Member ID:
Procedure Code(s):
Date Claim Submitted: Method of Submission: D EDI D WEB
Contact Name:
Contact Phone Number:
Description of Attachment(s):
Additional Comments:
The information contained in this transmission is intended only for the use of the individual or entity to whom it is addressed and may contain information that is confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient or the employee or agent responsible for delivering this message to the intended recipient, you are hereby notified that any dissemination, distribution, or copying of this communication is strictly prohibited. If you have received this communication in error, please notify us immediately by telephone and return the original message to us at the following address via the United States Postal Service. We apologize for any inconvenience this may have caused you. Thank you. Envolve Vision, Inc. PO Box 7548 Rocky Mount, NC 27804 Phone: (888) 361-9825 Fax: (866) 897-7199

Envolve Vision, Inc. is a subsidiary of Envolve Benefit Options, Inc.