

**CLAIM APPEAL REQUEST FORM**  
**\*Submit only one claim appeal per form**

Claim appeals may be filed with Envolve Vision in order to challenge any adverse determination. Please complete this form in full (print or type), attach the appropriate documents, and mail to the address below. Appeals must be filed within the number of days specified by the plan. Please consult your Provider Manual.

**Today's Date:** \_\_\_\_\_

**Requesting Provider Name:** \_\_\_\_\_

**Claim Information:**

Member ID Number: \_\_\_\_\_ Date of Service: \_\_\_\_\_  
 Member Name: \_\_\_\_\_ Service(s) Provided (CPT): \_\_\_\_\_  
 Member Date of Birth: \_\_\_\_\_ Envolve Vision Claim #: \_\_\_\_\_

**Request for Review:** Indicate the reason(s) this claim should be reconsidered.

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

**Please attach:**

1. Claim specific correspondence from Envolve Vision (authorizations, referrals, etc.)
2. Documentation supporting the appealed claim (operative reports, medical records, chart notes, etc.)  
 Documentation must contain information not submitted with the original claim. **If no additional documentation is provided, the original disposition will prevail**
3. The **original** CMS 1500 Form listing the appealed claim
4. For coordination of benefit issues, a copy of the other insurance carrier's EOB/EOP

**MAIL COMPLETED FORM TO:**  
 Envolve Vision, Inc.  
 Attn: Appeals Department  
 P.O. Box 7548  
 Rocky Mount, NC 27804

**For Internal Use Only:**

**Date Received:** \_\_\_\_\_ **Committee Date:** \_\_\_\_\_

**Notification Send Date:** \_\_\_\_\_ **Committee Decision:** \_\_\_\_\_

**Date Claim Adjusted:** \_\_\_\_\_