

envolve YOU

Envolve Vision, Inc.
Including all associated Subsidiaries

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Contact Us!

Our teams are available and ready to help!

Customer Service: (800) 840-7032

Utilization Management: (800) 368-4345

Network Management: (800) 531-2818, option 4

Register to receive electronic payments from Envolve Vision!

To begin receiving electronic payments from Envolve Vision, please register with PaySpan by following the instructions below:

- Call PaySpan at 1-877-331-7154, option 1 to obtain your unique registration code
- Visit www.payspanhealth.com and click **Register Now**
- Enter your Registration Code and click **Submit**
- Enter your Registration Code, Provider ID Number (PIN), Tax ID Number (TIN) or Employer Identification Number (IEN) and your National Provider Identifier (NPI) and click **Start Registration**
- Complete your registration by following the instructions



Member Eligibility

As a reminder, Envolve Vision strongly encourages verifying member eligibility prior to rendering services. Providers may verify eligibility through Eye Health Manager at www.envolvevision.com/logon or by calling Customer Services at the number provider in the plan specifics.

CMS Mandate – New Identification for Medicare Members

Beginning April 2018, CMS will begin sending new Medicare cards to members with a new Medicare Beneficiary Identifier (MBI) number. Additional information can be found on the Providers tab by logging into Envolve Vision's Eye Health Manager at:

www.envolvevision.com/logon

Allwell Rebrand



As a reminder, a subset of Medicare Advantage plans were rebranded to the Allwell name. A complete list of Allwell products and the rebranding information can be found on the Providers tab by logging into Envolve Vision's Eye Health Manager at:

www.envolvevision.com/logon

HEDIS Tips and Training

To view Envolve Vision's HEDIS Training and Tips, please visit our Education page at:
<https://visionbenefits.envolvehealth.com/education/default.aspx>

Envolve Vision Policies and Procedures

As a reminder, Envolve Vision's Policies and Procedures, including clinical criteria, are available by logging into Eye Health Manager and clicking **Provider Resources** and then **Policies and Procedures**.

If you do not have access to Eye Health Manager, register for access at:

<https://visionbenefits.envolvehealth.com/RequestAccess.aspx>

Envolve Vision, Inc., is a subsidiary of Envolve Benefit Options