



Contact Us!

Our teams are available and ready to help!

Customer Service: (800) 840-7032

Utilization Management: (800) 368-4345

Network Management: (800) 531-2818, option 4

Claim Filing Reminder

Unless otherwise stated in the plan specifics, located via Eye Health Manager at www.envolvevision.com/logon, providers have the follow options to submit claims to Envolve Vision:



- 1.) Eye Health Manager at www.envolvevision.com/logon.
- 2.) Electronic Claim Submission: Change Healthcare Payer ID#: 56190
- 3.) Paper Claim Submission: Envolve Vision, Inc.
P.O. Box 7548
Rocky Mount, NC 27804

Register for Eye Health Manager Access

Envolve Vision providers have access to our 24/7 provider portal, Eye Health Manager to:

- Verify member eligibility and benefits
- File claims
- Review claim status
- Use audit tools
- Download, research, & reprint EOBs



Register for Eye Health Manager here: <https://visionbenefits.envolvehealth.com/RequestAccess.aspx>

HEDIS Tips and Training

To view Envolve Vision's HEDIS Training and Tips, please visit our Education page at:
<https://visionbenefits.envolvehealth.com/education/default.aspx>

Envolve Vision Policies and Procedures

As a reminder, Envolve Vision's Policies and Procedures, including clinical criteria, are available by logging into Eye Health Manager and clicking **Provider Resources** and then **Policies and Procedures**.

If you do not have access to Eye Health Manager, register for access at:

<https://visionbenefits.envolvehealth.com/RequestAccess.aspx>