

Provider Newsletter | Issue 3 | Volume 4 | 2018

# envolve YOU

Envolve Vision, Inc.  
Including all associated Subsidiaries

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## Contact Us!

*Our teams are available and ready to help!*

**Customer Service:** (800) 840-7032

**Utilization Management:** (800) 368-4345

**Network Management:** (800) 531-2818, option 4

## Claim Filing Reminder

Unless otherwise stated in the plan specifics, located via Eye Health Manager at [www.envolvevision.com/logon](http://www.envolvevision.com/logon), providers have the follow options to submit claims to Envolve Vision:



- 1.) Eye Health Manager at [www.envolvevision.com/logon](http://www.envolvevision.com/logon).
- 2.) Electronic Claim Submission: Change Healthcare Payer ID#: 56190
- 3.) Paper Claim Submission: Envolve Vision, Inc.  
P.O. Box 7548  
Rocky Mount, NC 27804

## Register for Eye Health Manager Access

Envolve Vision providers have access to our 24/7 provider portal, Eye Health Manager to:

- Verify member eligibility and benefits
- File claims
- Review claim status
- Use audit tools
- Download, research, & reprint EOBs



Register for Eye Health Manager here: <https://visionbenefits.envolvehealth.com/RequestAccess.aspx>

## HEDIS Tips and Training

To view Envolve Vision's HEDIS Training and Tips, please visit our Education page at:  
<https://visionbenefits.envolvehealth.com/education/default.aspx>

## Envolve Vision Policies and Procedures

As a reminder, Envolve Vision's Policies and Procedures, including clinical criteria, are available by logging into Eye Health Manager and clicking **Provider Resources** and then **Policies and Procedures**.

If you do not have access to Eye Health Manager, register for access at:

<https://visionbenefits.envolvehealth.com/RequestAccess.aspx>