



### Contact Us!

***Our teams are available and ready to help!***

**Customer Service:** (800) 840-7032

**Utilization Management:** (800) 368-4345

**Network Management:** (800) 531-2818

## Prior Authorization for aflibercept (Eylea®), ranibizumab (Lucentis®), pegaptanib (Macugen®), verteporfin (Visudyne®)

Beginning **September 1, 2017** providers (ophthalmologists) **must** submit a prior authorization request form along with documentation (including office chart notes and lab results) supporting that the member has met all approval criteria, or is currently undergoing treatment with Eylea, Lucentis, Macugen or Visudyne.

Please submit prior authorization requests using the **“Pre-Authorization Request for Anti-VEGF Injectables”** form located under the *Pre-Authorization Request Forms* section on our website at <https://visionbenefits.envolvehealth.com/forms.aspx>

## Routine Examination Coding Changes

Starting **October 1, 2017** Envolve Vision will be using a new routine diagnosis code list that can be found on our website at <https://visionbenefits.envolvehealth.com/forms.aspx> under the *Eligible ICD Coding Information* section.

For your convenience, a complete set of our policies is located on our website. To navigate to the policies, simply login to **Eye Health Manager** at <https://visionbenefits.envolvehealth.com/logon.aspx>, click on *Provider Resources* and choose *Policies and Procedures*. From here, you can view our Preventative Eye Examination clinical policy or click on *Routine Diagnosis Codes* to reference the list.

As a reminder, diagnosis codes must be reported at their highest level of specificity. Diagnosis codes labeled "other specified" (e.g. other specified visual disturbances) or "unspecified" (e.g. subjective visual disturbance, unspecified) do not meet the requirements of a valid co-morbidity or medical reimbursement. Diagnosis codes that describe signs and symptoms (e.g. headache, pain in or around the eye, visual discomfort), as opposed to diagnoses, are suitable only when a diagnosis has not been established and do not meet the requirements of a valid co-morbidity or medical reimbursement.

### Access to Eye Health Manager

To obtain a username and password to access **Eye Health Manager**, please visit our website at :

**[visionbenefits.envolvehealth.com/RequestAccess.aspx](https://visionbenefits.envolvehealth.com/RequestAccess.aspx)**

**Eye Health Manager** enables providers to view policies, plan specifics, submit claims, check claim status and many more options that reduces administrative burdens!

### Did you know that as a valued Envolve Vision provider you get preferred pricing from Essilor Labs?

Essilor Labs is proud to be a preferred lab provider for Envolve Vision! Through our mutual partnership arrangement, Envolve Vision providers have full access to excellent laboratory service backed by Essilor's commitment to meet your needs and help you grow your practice. When you use an Essilor Lab, you will receive **low, fixed pricing** on many standard lenses, materials and upgrades. You are also entitled to **32% off** of the Essilor National Price List for any other items ordered. **In order to receive the discount, please be sure to select Envolve Vision on your order online and/or notate “Envolve Vision” on your fax order form in the special instructions box, or inform the customer service representative that it is an Envolve Vision order.** See list of participating Essilor Labs under the “Essilor Partnership Forms” section found at <https://visionbenefits.envolvehealth.com/forms.aspx>